



Health and Long-Term Outreach Ambassadors Job Description

Position Overview

The Health and Long-Term Care Ambassadors are essential for promoting awareness, facilitating access to services, and encouraging meaningful engagement between the communities they serve and care providers.

❖ Community Engagement:

- Serve as companions to AMSS Halal Meals on Wheels clients.
- Connect clients with available county and community resources and services.
- Organize and participate in health fairs, educational workshops, and outreach events.
- Collaborate with county healthcare professionals, social workers, local organizations, and interfaith leaders.
- Build trust and strengthen partnerships with these collaborators to enhance support for underserved older adults.
- Play a leading role in AMSS projects and events, including the initiation, development, and implementation of all program activities.

❖ Wraparound Services:

Provide essential services to isolated older adults and their caregivers, including the delivery of hot meals, fresh produce, and non-perishable goods; transportation to medical appointments; friendly home visits and phone calls; assistance with light household or yard tasks; and support with completing forms and other documentation.

❖ Health Navigation:

- Assist clients in accessing appropriate healthcare services and related resources.
- Participate in health and mental health–related training and professional development sessions.

❖ Advocacy:

Advocate on behalf of underserved older adults to promote equitable access to health and long-term care services.

❖ Reporting & Collaboration:

- Maintain accurate monthly records of client visits, outreach efforts, and community activities by documenting all information in the program’s Google Sheet for the



program coordinator's reporting needs.

- Uphold confidentiality and adhere to the highest ethical standards in all client and community interactions.

❖ **Qualifications:**

- A genuine passion for working with older community members.
- Strong communication and interpersonal skills.
- Preferably multilingual and multicultural.
- Knowledge of communities of color and their community leadership.
- Familiarity with community and county resources.
- Ability to work both independently and collaboratively as part of a team.
- Prior experience in community outreach, healthcare, or social services is considered an asset.